Counsellor Responsibilities

Duty of Care is ensuring clients and colleagues are safe, protected, and treated appropriately.

Duty of Care is the vital obligation of every counsellor.

Duty of Care is legally written into the Work Health and Safety Act 2011 .

02





Disclosure entails that clients have the right to disclose to whomever they like about therapy.

If a client would like a family member, friend, or partner to be involved or informed, then they will need to provide written consent for that person.



01

Client confidentiality is held by two major acts:

 The Privacy and Personal Information Protection Act 1998
The Health Records and Information Privacy Act 2002.

Both acts relate to the collection, use and disclosure of personal information.





04

Privacy expectations involve counsellors to ensure a client is aware of the process at the first appointment.

Automatic confidentiality is applied to anyone over the age of 18 in Australia.

The only exceptions are in the Northern Territory, as the age of automatic confidentiality is given at 14 and over.

Christos Counselling